



# SERVICE Price List

Not scheduled

Price List, Hourly (US)

Service:	Conditions:	Regular Rate
Service Call, Troubleshooting and Support:	Immediate Support: Remote Access or Phone or Email	\$100.00
	Support on Site	\$125.00

Rate Factors

Time:	in %
Day (6:00 am to 8:00 pm)	100
Nights (8:00 pm to 6:00 am):	125
Saturdays:	150
Sundays and Holidays:	200

Travel Costs Price List (US)

Travel:	\$ per mile:	\$ per hour travel:
Car:	\$0.85	none
All other:	actual costs	\$35.00

Sales and Use Tax will be added according to the local regulations.  
 Parts and Materials are not included.  
 Hotel Cost up to \$125 per night are included in the hourly rate.  
 Prices are negotiable BEFORE the Service is ordered.

Flip page for regular (scheduled) Rates.



# Regular Price List

Scheduled

Price List, Hourly (US)

Service:	Conditions:	
Training:	Preparation and On-Site	\$90.00
Consulting:	Office and On-Site	\$90.00
Engineering:	Scheduled Services, Projects, Trouble Shooting, Engineering	\$105.00

Rate Factors

	in %
Day (6:00 am to 8:00 pm)	100
Nights (8:00 pm to 6:00 am):	125
Saturdays:	150
Sundays and Holidays:	200

Travel Costs Price List (US)

Travel:	\$ per mile:	\$ per hour travel:
Car:	\$0.85	none
All other:	actual costs	\$35.00

Sales and Use Tax will be added according to the local regulations.  
 Parts and Materials are not included.  
 Hotel Cost up to \$125 per night are included in the hourly rate.  
 Prices are negotiable BEFORE the Service is ordered.

For certain Projects (longer than a week) the hourly base rate can be lowered.

Flip page for Service Call Rates.